

**BACK**  **TO**  
**THE BACKUP**



**USA BOXMAIL**

[www.usaboxmail.com](http://www.usaboxmail.com)

# **Mail** **Time Machine**

Access **Mail Time Machine**, the innovative tool for displaying and restoring mailbox from backups.

# HOW DOES MTM WORKS?

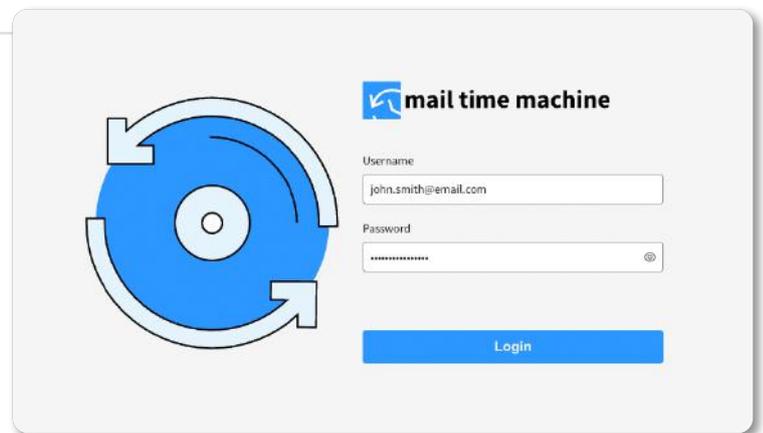
Mail Time Machine is an innovative backup system that provides access to how email boxes looked in the past.

Every night at midnight, an exact copy of the status of the mailbox is created and stored for 15 days.

It will be possible to go back in time up to a maximum of 15 days to recover data deleted by mistake.

## Dedicated Access

Users can access the Mail Time Machine via dedicated URL.  
Simply log in by entering the credentials of the mailbox for which you want to consult the backups.  
Request the access URL from your IT service provider.



## Welcome in Mail Time Machine

Using this service you can access the backups of your mailbox made in the last 15 days, check the status of your backups or restore messages.

Select a backup to continue

10/11/2021

But that's not all ...

The email archive service provides you a twin, read-only mailbox, where all sent and received messages are stored by users, for 10 years without space limits.

Logout

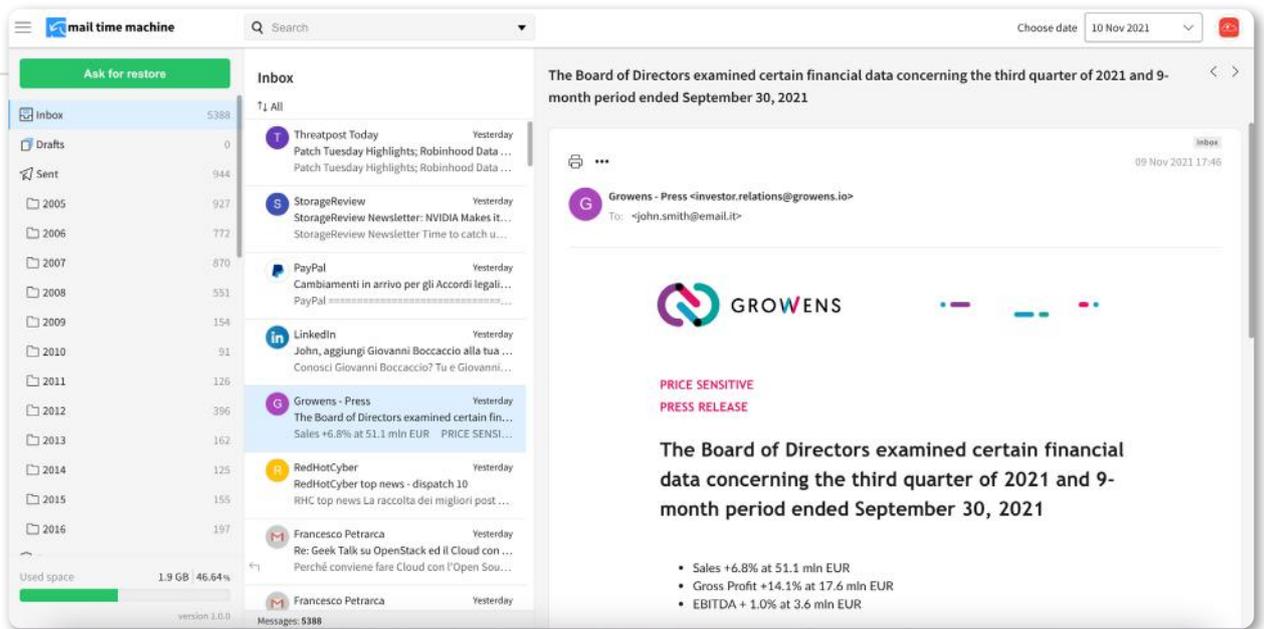
Confirm

## Date Selection

Mailbox backups are available for the last 15 days starting from today's date.

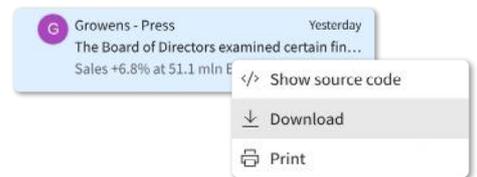
Selecting a date will give you access to the status of the mailbox for that specific day.

- ✓ 10 Nov 2021
- 09 Nov 2021
- 08 Nov 2021
- 07 Nov 2021
- 06 Nov 2021
- 05 Nov 2021
- 04 Nov 2021
- 03 Nov 2021
- 02 Nov 2021
- 01 Nov 2021
- 31 Oct 2021
- 30 Oct 2021
- 29 Oct 2021
- 28 Oct 2021
- 27 Oct 2021



## Simplified User Experience

All folders and subfolders already created within the email account will be displayed, to simplify the search for messages to be restored.



## Single Message Restore

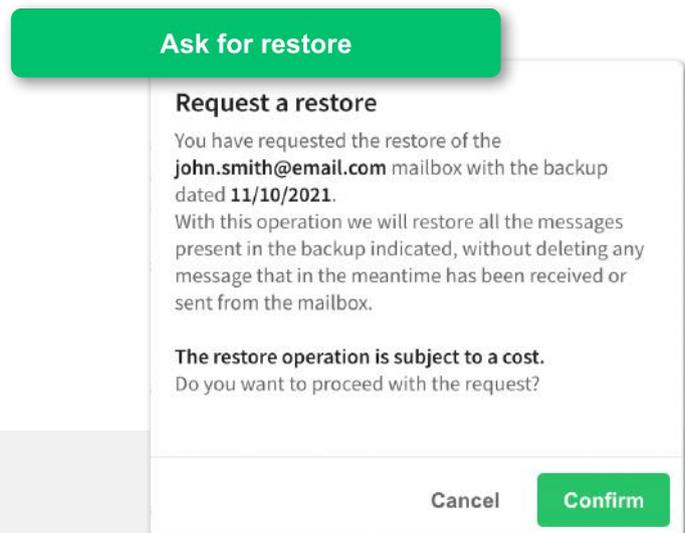
Every single message can be downloaded in EML format and imported into your Webmail or your favourite email client.

## Disaster Recovery

If some folders or all the emails of an account have been deleted by mistake, with MTM you can request a restore of one of the backups of the last 15 days.

To do this, access the MTM, select the date corresponding to the backup containing the messages you want to recover and click *Request restore*.

The admin will have to access the *Restore Requests* section from the Control Panel and choose whether to confirm or reject the operation.



## Reminder

If the email account is configured in POP 3 without backup on the server, it will not be possible to recover deleted messages as no backup copy is kept on the server.